AARP/WHO Network of Age-Friendly Communities

Action Plan II

for Town of Jackson & Teton County, Wyoming 2023-2027



The mission of *Age Friendly Jackson Hole* is to support and advocate for people of all ages and abilities in Jackson Hole.



Executive Summary

The Town of Jackson and Teton County, Wyoming, completed the first five-year cycle as an AARP/World Health Organization (WHO) Age Friendly Community in April 2022. Age Friendly Jackson Hole (AFJH) spearheaded this effort and saw progress in increasing access and inclusion for people of all ages and abilities in the community. Successful projects included increased pedestrian safety, planning for a wellness garden, assessing and advocating for accessible parking spaces and evaluating the accessibility of community parks. The COVID pandemic created an inevitable slowdown in reaching all of the goals of our initial Action Plan. While many projects went forward, there are a few that will need follow-up in the future. However, the most significant success has been increased incorporation of age-friendly concepts as standard considerations in many community projects.

To embark on the next five-year cycle of creating a more age-friendly community we sought information from several sources. These included listening sessions, meetings with elected officials and candidates for office, informal meetings with seniors and people with disabilities, community-wide meetings on specific issues, and review of community surveys on specific topics.

The Age Friendly Jackson Hole (AFJH) Steering Committee has identified three primary areas to focus on in the 2023-2027 **Action Plan II**:

- 1. Local Advocacy
- 2. Transportation (Pedestrian Safety and Service Gaps)
- 3. Age-Friendly Business (AFB) Certification Program

While the topic of Advocacy is broad, it will impact several specifically identified areas of need and raise awareness of Seniors' needs throughout our community.

The Age Friendly Jackson Hole Steering Committee is grateful to the Jackson Town Council and Teton County Commissioners for their endorsement and support of age friendly initiatives in our community. Letters of support from the Mayor and Commission Chair are included in the Appendices.

We look forward to also collaborating with other AARP Age Friendly Communities in Wyoming and nationally, sharing information, initiatives, and resources. There is much to do, and we look forward to engaging community members and partners in the important work to be done in our Action Plan II.

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Community Profile

INTRODUCTION TO THE COMMUNITY

Teton County and the Town of Jackson sit in an area commonly referred to as "Jackson Hole". "Hole" is a term first used by early explorers to describe the high elevation valley nearly surrounded by the Gros Ventre Mountain Range and the Grand Teton Mountain Range. The Town of Jackson is the county seat of Teton County which includes several smaller towns such as Wilson and Teton Village, among others. Teton County is approximately 60 miles long and 20 miles wide, including 4,214 square miles. National Forest, National Parks and other state and federal lands comprise 97% of the county's 2.7 million-acre land base. The remaining 3% is held by private landowners, of which 1% is under conservation easements, restricting development to a very limited area. The valley is rimmed on all sides by canyons and mountain passes. The closest metropolitan area is Idaho Falls, Idaho, 90 miles away. The highest point, the Grand Teton is 13,770 feet above sea level. The climate is typical for the Rocky Mountains, snowy and cold much of the year (Nov-May) with the highest snow fall of 595 inches during the 2022-2023 season and a record low temperature of -63 degrees in 1979. Typical high temperatures for winter are in the 20's and summer high temperatures are in the 70's. Low temperatures (below 0) are common in winter and freezing temperatures can be experienced even during the summer months.

AGE FRIENDLY INITIATIVES

As an outgrowth of focus groups for the 2014 Community Health Needs Assessment, interested individuals gathered in September 2014 at the Senior Center of Jackson Hole to discuss our community's age friendliness. This meeting was the catalyst for the formation of Age Friendly Jackson Hole (AFJH) under the umbrella of the Senior Center of Jackson Hole. AFJH

obtained the commitment and enthusiastic endorsement of the Jackson Town Council and Teton County Commissioners to become more age friendly through applying for membership in the AARP and World Health Organization (WHO) network of age friendly communities. The Town of Jackson and Teton County, Wyoming, received designation as a member of the AARP Network of Age-Friendly Communities in May of 2017. This was followed by membership in the WHO Global Network for Age-Friendly Cities & Communities in July 2018. This started the five-year action plan and reporting cycle required for members of the network of livable communities. AFJH submitted a progress report in April 2022, thus completing the first five-year cycle.

Substantial progress has been made towards making the Town of Jackson and Teton County, Wyoming, a more age friendly place to live. Most notable is the impact that Age Friendly Jackson Hole has had in instilling age friendly concepts as standard considerations in community projects. We have seen this consistently through the work of the Town of Jackson, Teton County, and several other local organizations. We also have AFJH representation on the newly formed Town of Jackson Equity Task Force, which is focused on diversity, equity, and inclusion in all aspects of our community.

Pedestrian safety has been greatly improved by the efforts of AFJH. The Town of Jackson has committed to continuing implementation of Town-wide "complete street" improvements identified in its Community Streets Plan. Our "safe crossings" project has increased pedestrian safety in winter at more intersections by providing ski poles for pedestrian use in crossing icy streets.

We successfully completed conceptual plans for the Wellness Garden at May Park which is now included in the Parks and Rec Department May Park Master Plan. We also completed initial fundraising to advance the project into final design and construction.

Age Friendly Jackson Hole completed an accessibility assessment of the community parks. We have also mapped the handicapped parking spots in Jackson and much of the County and noted where more parking spaces are needed, advocated for them, and four new accessible spaces were created.

Age Friendly Jackson Hole is frequently sought out for input on projects. From the outset, AFJH meetings have attracted involvement by seniors, caregivers, and community leaders. Participation with AFJH has fluctuated over the years and is often driven by the particular issues and projects undertaken by the group. We have a strong, committed, four-member Steering Committee that has guided the age friendly work, even through the challenges of the COVID pandemic.

AFJH has become known in the community because of the projects and actions we have undertaken and completed. AFJH is also known to help inspire others in the community to take actions that make our community more accessible and inclusive.

DEMOGRAPHIC AND DIVERSITY DATA

Located in western Wyoming, Teton County is a small county compared to Wyoming standards. The Town of Jackson has an estimated population of 10,849 while the County is estimated at 23,575 according to 2021 U.S. Census data. Wyoming's population is aging at a rapid rate. It is projected that residents age 65+ will comprise over 20% of the population by 2030. Wyoming is home to one of the nation's largest proportion of baby boomers (born 1946-1964) which is projected to account for this increase. In Teton County, the

estimated 2021 population of people age 65+ was 17% (3,984 people) with people age 50+ making up 36% of the county population. Households including people with disabilities are 6.3%

The region offers acclaimed outdoor recreation throughout all four seasons and tourism is a central driver of the local economy. Although remote, Teton County attracts residents of great wealth. As a result, there is need for a large working class, some of whom reside in the Jackson area, while others travel from nearby communities in Wyoming and Idaho. This creates substantial socio-economic disparities. According to the Wyoming Department of Administration and Information it is estimated that 10,347 people commute into Jackson Hole for work annually.

Teton County is considered one of the wealthiest counties in the United States, with a trend of higher income residents, remote workers and rapidly rising housing costs. This trend was accelerated as a result of the COVID pandemic, with an influx of new residents who left larger cities, causing the average house price to rise to \$5M. Increased property taxes are causing some long-time residents living on fixed incomes to leave the area. Due to the extreme income disparity and the high cost of living, other impacts to the community, both positive and negative, are anticipated over the next few years.

As an affluent community, Teton County prides itself on the aesthetics of the community as well as providing philanthropic services to the arts, the environment, and, to a lesser degree, to social services. Approximately 6.5% of the population has earnings under the Federal Poverty Level (FPL) according to the Wyoming Department of Administration and Information, so are officially "in poverty". However, due to the high cost of housing in the area, many more people are living as if in poverty.

There is not a great deal of cultural diversity in the population of the Town of Jackson and Teton County, with 80.8% of residents identifying as non-Hispanic/white and 15% Hispanic. It is commonly thought that the number of Hispanic residents may be underrepresented in these statistics. There is, however, also increasing diversity in the ethnicity of our population as people of eastern European, Russian, Chinese, Native American, and Jamaican descent, as well as residents from most every state in the United States, which brings diversity of opinions and thought from multiple backgrounds.

Introduction to the Plan

AFJH BACKGROUND

Mission Statement

The mission of Age Friendly Jackson Hole (AFJH) is to support and advocate for people of all ages and abilities in Jackson Hole.

Vision

People of all ages and abilities are included and have access to community life in Jackson Hole.

Values

Inclusion, access, visibility, dignity (of the individual), and respect (for others).

DEVELOPMENT OF ACTION PLAN

Action Plan II was formulated and written by the four member Steering Committee utilizing information gleaned from the community as detailed in the following section. Members of the Steering Committee are:

Becky Zaist, AFJH Co-Chair, Former Executive Director of Senior Center of Jackson Hole

- o Access to what seniors want/need to assist leading their best lives
- o AF voice at the agenda-setting and decision-making table
- Jean Day, AFJH Co-Chair, Attorney, serves on the Town of Jackson Equity Task Force
 - Ability to highlight seniors needs and advocate for access, inclusion, and service
 - AF voice on advisory team to the Town Council
- Floren Poliseo, Director of Public Works for the Town of Jackson
 - Access to what is being contemplated, why, when, impact on seniors

- AF voice at the agenda-setting and decision-making table
- Michael Schrotz, Board Vice Chair of Senior Center of Jackson Hole
 - Access to what services are offered and planned through Senior Center
 - o AF voice at the agenda-setting and decision making table

COMMUNITY ASSESSMENT

Information Collection

To glean information of importance to our community in formulating Action Plan II we utilized the following:

- Two listening sessions in June 2022
 - Number of participants 17
 - Topics of interest and importance to seniors are listed in the Appendix
- Political candidate forums attended in the 2022 election cycle
 - o Town, County, and State offices
 - o Age Friendly questions submitted in advance
 - Age Friendly questions submitted from the floor
 - Numerous conversations with elected officials and candidates about age friendly issues
- Meetings of the Steering Committee of AFJH
 - Meet minimum of monthly and often weekly
 - o Focus, strategizing, planning
 - April 2022 Progress Report on 2017 Action Plan, bringing to our attention more things to do/finish
- Attendance at community-wide meetings
 - Regarding public transportation, especially in east Jackson and Town core, where many seniors live
 - Regarding sidewalks, pathways

- Regarding "complete streets," with provision for safe roadways and neighborhoods
- Regarding need for Assisted Living facility
- Regarding new property tax assessments
- o Regarding community mental health needs assessment
- Regularly scheduled meetings of Systems of Care and Human Service Council
- o Regular and specially called meetings of Town of Jackson Council
- Regularly and specially called meetings of Teton County Commission
- Attendance at meetings and special trainings by local non-profit agency focused on serving the population with disabilities, educating the public, employers, etc., about same.
- Participation in and review of recent community surveys (Community Health Needs Assessment, Behavioral Health Needs Assessment, Housing surveys, etc.)
- Attendance at webinars and virtual meetings of national and state offices of AARP on a wide array of age friendly topics and initiatives.

Priorities Identified

A full summary of the information collected and lessons learned is provided in Appendix B. The following were identified as priority needs and desires of seniors:

- Local Advocacy showing up, being visible, follow up on projects (park accessibility, post office access), giving input and seniors' perspectives
- Increased transportation options, and affordable housing are big issues that came up multiple times.
- AFJH progress made and resources exist but people are unaware.
- Communication is a barrier. How best to reach them and include them at the table.

- People are engaged with AFJH when there are tangible projects for them to get involved with. Need targeted efforts for people to work on.
- Connections to be made and nurtured with other community partners.

IMPLEMENTATION OF ACTION PLAN

Implementation of Action Plan II will be overseen by the Steering Committee. An important aspect of the plan will be recruiting and re-invigorating volunteers to accomplish these goals. It is anticipated that a volunteer project leader will be assigned to each goal area to manage volunteers and report out to the Steering Committee.

OTHER KEY INFORMATION

Teton County is ranked as the healthiest county in the state of Wyoming and scores better than the nation on some of the most critical indicators for overall health.

The Town of Jackson scores 65 (out of 100) on the AARP Livability Index, while Teton County has a score of 63. Both of these are above the national average of 50. The Town and County score highest on engagement, health, and opportunity (in that order).

Both the Town and County score lowest on environment (Town 40, County 44), neighborhood (Town 54, County 38) and housing (Town 55, County 54). The Steering Committee discussed the low scores on environment and neighborhood and determined that they were mostly due to the rural nature of our community and/or were already being addressed by other agencies/departments. Housing is an on-going significant issue in the community and though is being tackled on several fronts, there is still much

to be done. One significant issue affecting seniors was the closure of the only assisted living facility in the county in 2021.

Teton County also scores lower on Transportation (57) than the national average. The Steering Committee found this to be consistent with information gleaned from Listening Sessions.

Action Plan II

The AFJH Steering Committee has identified three primary areas to focus on in **Action Plan II**:

- 1. Local Advocacy
- 2. Transportation (Pedestrian Safety and Service Gaps)
- 3. Age Friendly Business (AFB) Certification Program

The following tables depict the Domain-specific Action Plans for four identified projects in these three focus areas.

ADVOCACY

Domains: All eight Domains

Goal: All ages and all abilities have a voice to raise awareness, provide education, know the resources for services and encourage local government to include age friendly concepts in accommodating equal access.

Activity	Completion date	Responsible team	Resource needs	Indicators of
				Progress
Assign AF	August 2023	AFJH Steering	AFJH members	Leader designated
Advocacy Leader		Committee		
Determine what	November 2023	AF Advocacy	List of past projects	Identified projects
past projects need		Leader, AFJH		to follow up on
follow up (e.g.		Steering		
parks assessment,		Committee		
post office access, #				
of handicapped				
parking spaces,				
Wellness Garden,				
etc.)				

Determine public	December 2023	AF Advocacy	List of public	Prioritized list of
meetings to have		Leader, AFJH	meeting schedules	meeting types to
AFJH		Steering		have representation
representation		Committee		
Develop uniform	February 2024	AF Advocacy	-Printing costs	One-pager created
message for age		Leader, AFJH	-Graphic design	and printed
friendly concepts		Steering	assistance	
		Committee		
Develop advocacy	December 2024	AF Advocacy	-Zoom license	-Regular meetings
program		Leader, AFJH	-AFJH members for	attended
		Steering	project team	-Issues defined
		Committee		-Initiatives
				developed
Establish metrics	January 2025	AF Advocacy		Metrics established
for program		Leader, Steering		
evaluation		Committee		

TRANSPORTATION – PEDESTRIAN SAFETY

Domains: Transportation, Community & Health Services

Goal: An available resource to find out how to get from A to B in a way that suits individual needs. Pedestrian safety elements to implement include, but are not limited to, wayfinding, flashing signs, and accessibility.

Activity	Completion date	Responsible team	Resource needs	Indicators of
				Progress
Assign AF	August 2023	AFJH Steering	AFJH members	Leader designated
Transportation		Committee		
(Pedestrian Safety)				
leader				
Develop list of	November 2023	AFJH	List from	List of projects
priority projects (e.g.		Transportation	community	identified and
wayfinding, safe		Leader, AFJH	listening sessions	prioritized
crossings, safe shared		Steering	etc. of issues	
pathways)		Committee		
Identify	January 2024	AFJH	Regional	Kickoff meeting
stakeholders/partners		Transportation	Transportation	held with
		Leader	Coordinator	identified partners

			(Charlotte Frei),	
			START Board	
Determine resources	February 2024	AFJH		Resources
needed (human and		Transportation		identified
financial)		Leader and AFJH		
		Steering		
		Committee		
Implement projects	December 2024	AFJH	-Town and County	Marked status of
	(first project	Transportation	budgeted funds	projects on list
	completed), and	Leader	-Grants	(completed, in
	ongoing		-Other funding	progress, not
			sources TBD	started)
			-Town and County	
			staff/contractors	

TRANSPORTATION – SERVICE GAPS

Domains: Transportation, Community & Health Services

Goal: An available resource to find out how to get from A to B in a way that suits individual needs. Bridging service gaps to aid in transporting those without available means on weekends, for medical appointments, and to outlying areas

Activity	Completion date	Responsible team	Resource needs	Indicators of
				Progress
Assign AF	August 2024	AFJH Steering	AFJH members	Leader designated
Transportation		Committee		
(Service Gaps) Leader				
Identify	March 2025	AF Transportation	Senior Center of	Kickoff meeting
stakeholders/partners		Leader, Steering	Jackson Hole,	held with
		Committee	Regional	identified partners
			Transportation	
			Coordinator,	
			START	
Assess viability of	December 2025	AF Transportation	-Interested	Analysis of
volunteer		Leader and	drivers/citizens	viability of
		partners		

transportation			-Manpower to	program
program			maintain schedule	completed
			-Central request	
			platform (internet,	
			phone, etc.)	
If viable, determine	February 2025	AF Transportation	Secure committed	Table of next steps
next steps		Leader and	individuals to	
		partners	perform the above	
			list	

AGE FRIENDLY BUSINESS PROGRAM (AFB)

Domains: Outdoor Spaces/Buildings, Social Participation, Respect & Social Inclusion, Work & Civic Engagement, Communication & Information

Goal: Create an age friendly business designation (AFB) to raise awareness among businesses and achieve better accommodations for customers of all ages and abilities.

Activity	Completion date	Responsible team	Resource needs	Indicators of
				Progress
Assign AFB project	August 2024	AFJH Steering	List of previous AFJH	AFB Leader
leader and team,		Committee self-	members, new AFJH	identified,
partner team		selects a member	members, Outreach	volunteers
			through Chamber	recruited
Recruit partners	September 2024	AFJH Steering	Chamber of	Meeting with
		Committee	Commerce, outline of	Chamber of
			program and benefits	Commerce
			to business	
Develop AFB	December 2024	AFB Leader,	AARP network	Documents
criteria		Steering Committee	examples	created to
		and partners		assess
				businesses
Identify metrics to	January 2025	AFJH/partners	AARP network	Tracking
track program		project team	examples	metrics
participation				defined

Define award and	February 2025	AFB Leader,	Logo artist	Awards
print/make (e.g.		Steering Committee	Branded item vendor	obtained
decal for business)		and partners		
Identify regulatory	February 2025	AFB Leader,	Local law research	Regulatory
change needs and		partners	(JMC, LDRs, etc.)	evaluation
resolve			Staff sponsor for	completed
			Council/Commission	
			agenda item	
Select pilot	April 2025	AFB Leader,	RFP process or direct	3 businesses
businesses		Steering Committee	requests; handouts	agree to pilot
		and partners	describing program	AFB program
Determine fiscal	May 2025	AFB Leader,	Funding	Funding plan
needs and sources		Steering Committee		completed
		and partners		
Launch pilot	June 2025	AFB Leader	Time in coordination	"clock" starts
program		AFJH team	among AFB project	for AFB pilot
		Pilot businesses	team and businesses	businesses to
				begin their
				progress
				toward
				meeting
				criteria
Develop criteria to	May 2026	AFB Leader,	AARP network	Criteria
maintain	(begins March	Steering Committee	examples	defined and
designation	2026)	and partners		

				document created
Evaluate program	July 2026 (follows 1 full year of pilot implementation)	AFB Leader, Steering Committee and partners	Input from pilot programs, metrics	Evaluation completed
Update the program (if needed)	August 2026	AFB Leader, Steering Committee and partners	Review and analysis of pilot evaluation, decisions by project team	Document updated
Market the program	December 2026 (begins September 2026)	AFB Leader, Steering Committee and partners	Website, print ads, radio ads	Number of outreach efforts (ads, flyers, etc.)
Maintenance of AFB program	Ongoing (first annual official AFB participation begins January 2027)	AFB Leader and partners	Possibly hand off to Chamber of Commerce, Town of Jackson or other agency	Continuation of AFB program

Appendices and Supporting Documentation

APPENDIX A – LETTERS OF SUPPORT FROM MAYOR AND COMMISSION CHAIR



RE: Age Friendly Jackson Hole, new Five-Year Action Plan

Dear AARP:

I am pleased to share that the Town of Jackson and Teton County, Wyoming have completed our first 5-year cycle as an AARP/World Health Organization (WHO). One of our Town and County's partners, Age Friendly Jackson Hole (AFJH), spearheaded this effort and has demonstrated progress in increasing access and inclusion for people of all ages and abilities in our community. This dedicated group keeps a watchful eye on our community's commitment and regularly participates in public processes to advocate, remind, and innovate, increasing the broader community's awareness as they live their mission and vision.

As Jackson's Mayor, I am happy to report that we continue to be an enthusiastic Age Friendly community. We strive to ensure that people of all ages and abilities are included and have equitable access to our community services and events. In 2022, we launched an Equity Task Force to bring more, varied voices and perspectives into local government processes and appointed a member to that group who is active in Age Friendly Jackson Hole as well. The Town of Jackson is a strong supporter of Age Friendly Jackson Hole and looks forward to our on-going collaboration. AFJH has drafted a second Action Plan for the next 5-year AARP/WHO cycle from 2023 – 2027, which plans out various steps for maintaining our Age Friendly Community designation. Please let us know if you have any related questions.

Sincerely,

Hailey Morton/Levinson

Mayor

BOARD OF COMMISSIONERS



Luther Propst, Chair Natalia D. Macker, Vice Chair Greg Epstein Mark Newcomb Wes Gardner

AARP Network of Age Friendly Communities
Affiliate of The World Health Organization (WHO)
Global Network of Age Friendly Cities and Communities

June 20, 2023

Re: Age Friendly Jackson Hole, new Five-Year Action Plan

Dear AARP and WHO:

The Teton County Board of County Commissioners is writing to enthusiastically report that since the original designation date in 2017, Teton County has been, and continues to be, an Age Friendly community. We support viewing the community through an Age Friendly lens, where people of all ages and abilities are included and have equitable access to community events and opportunities.

Our dedicated Age Friendly organization works with Teton County to maintain our standing as an Age Friendly community and helps the community grow in awareness by acting as an advocate for their mission and vision.

The Board is a strong supporter of our dedicated Age Friendly Jackson Hole organization, the Senior Center of Jackson Hole, and we look forward to on-going collaboration through the next five-year Action Plan.

Sincerely,

Luther Propst, Chair

Teton County Board of County Commissioners

Attest: Maureen E. Murply

Teton County Clerk

APPENDIX B – LESSONS LEARNED

We learned what is important to our AFJH Community:

Outdoor Spaces and Buildings:

- Multi-use pathways, streets, boardwalks, neighborhood parks—safe and accessible for all users, (e.g. e-bike rules enforced, railings where needed
- Public benches and community gardens—need more of them
- Post offices—need access for all, including auto-opening doors, space for assistive devices

Transportation:

- Public transportation—expand on-demand service within Town, extend hours of availability
- Transportation to/from outlying areas of the County, the airport, regional medical care
- Create a volunteer-on-call driver system

Housing:

- New housing to be built with "aging-in-place" in mind
- Urgent need for an assisted living facility; ascertain barriers and address/overcome them
- Need for continuum-of-care housing, from senior independent living to skilled nursing, including memory care and adult day programs
- Skyrocketing property taxes are forcing people on fixed incomes out of our Valley; seek State Legislature relief
- Need more affordable and low-income housing for Seniors and people with disabilities (lengthy waitlists); rental housing is particularly insecure, rents escalating, landlords selling and tenants are frequently displaced
- Need home maintenance and repair services, assistance with chores

Social Participation, Respect and Social Inclusion, Communication and Information:

- Increase visibility of and respect for Seniors; identify and call out Ageism
- Include Seniors in planning and provide for their participation in all community events and opportunities
- Address isolation, depression; foster connections and relationships with Seniors
- Increase Seniors' awareness of and access to methods of communication
- Ensure the community (public and private entities) includes communication to Seniors in all outreach, activities; include non-tech methods as not all Seniors are connected to the internet or have cellphones
- Create a Seniors' local radio program for news, items of interest, and opportunities
- Make extra efforts to reach out to and include Seniors in underrepresented groups
- Have more classes and learning opportunities for Seniors, especially classes and presentations by Seniors
- Increase inter-generational opportunities
- Amend the Comprehensive Plan, town/county foundational/governing document, to include Seniors specifically
- Encourage Seniors to embrace their Senior status; no internal Ageism
- Our daily newspaper is free; set up a delivery system for those who want the newspaper but cannot pick one up themselves
- Survey Seniors to ascertain how/where they get their information, communications
- Update the Seniors Resources Guide and the AFJH tab on the Senior Center website and keep them up-to-date
- Better inform Seniors of what AFJH (and the Senior Center of JH) has done and is doing to represent, support, and advocate for Seniors

Work and Civic Engagement:

- Determine the number of Seniors employed in the Valley and what barriers exist to the employment of Seniors (e.g. identify and confront Ageism)
- Publicize Seniors' skills, experience, work ethic as valuable and a solution to the workforce shortage; develop Senior workforce programs/partnerships
- Quantify and publicize the community value of Seniors' volunteerism
- Develop Senior workforce programs/partnerships with local businesses to train and recruit Seniors
- Provide current computer and professional skills training for Seniors
- Create a "job board" where Seniors and others can trade services (e.g. babysitting for snow shoveling) and to post jobs, permanent and seasonal, full and part-time
- Encourage public and private entities to solicit and employ Senior representation on their boards, committees, and in their work staff
- Encourage Seniors to apply for positions within public and private boards, committees, and in paid work staff; have their Senior voice be heard

Community and Health Services:

- "Seniors" includes a wide age range of people with a wide range of abilities and interests, remember to include them all
- Address isolation, depression; create connections and relationships
- There is a need for mental health services specifically for Seniors, affordable counseling, and increase in those providers who accept Medicare
- Need for addiction counseling and recovery services specifically for Seniors
- An assisted living facility and adult day programs are needed
- Increase availability of in-home care providers (for medical, physical, household care)

- Need inter-agency coordination and staffing for in-home care when someone is discharged from the hospital; develop a safety net
- Create a list of specialists who provide Senior-specific healthcare in the Seniors Resources Guide including a list of providers of mental health services for Seniors
- Need routinely scheduled transportation to medical providers in Idaho Falls
- Our hospital and nursing home need more Medicaid beds

Other: Work to improve our AARP Livability Index score